

Canada

Subcontractor	Function	Data Processed	Region
AWS (Self-Managed)	Compute, storage, VPC, databases (RDS)	Audio (temp), transcripts, notes, user data	Canada
AWS CloudWatch	Logging (CloudWatch), Queueing (SQS), Email (SES)	Application logs, audit trails	Canada
AWS SQS	Messaging queues	Metadata only	Canada
AWS SES	Email service	Transactional emails	Canada
Azure De-identification Service	Anonymization of Transcripts	Transcripts (no storage; ephemeral processing only)	Canada
Azure OpenAI	Endpoint for OpenAI LLM modes	Anonymized transcripts/notes (no storage; ephemeral processing only)	Global (processing), CA East (endpoint)

United States

Subcontractor	Function	Data Processed	Region
AWS (Self-Managed)	Compute, storage, VPC, databases (RDS)	Audio (temp), transcripts, notes, user data	United States
AWS CloudWatch	Logging (CloudWatch), Queueing (SQS), Email (SES)	Application logs, audit trails	United States
AWS SQS	Messaging queues	Metadata only	United States
AWS SES	Email service	Transactional emails	United States
Azure De-identification Service	Anonymization of Transcripts	Transcripts (no storage; ephemeral processing only)	United States
Azure OpenAI	Endpoint for OpenAI LLM modes	Anonymized transcripts/notes (no storage; ephemeral processing only)	Global (processing), US (endpoint)